



Buckeye

COMMUNITY BANK

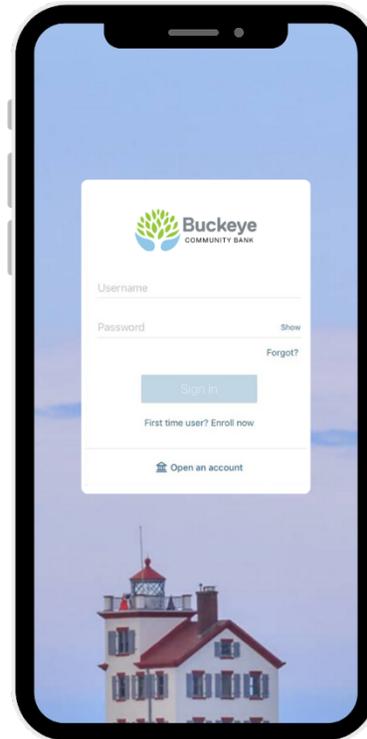
GETTING STARTED WITH BUCKEYE MOBILE BANKING

updated 11-10-2024

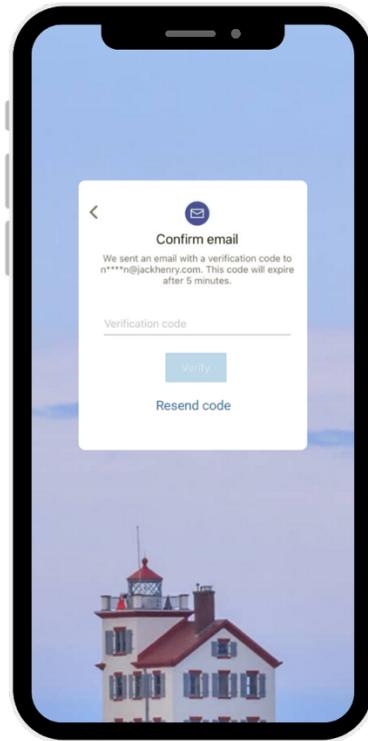
1. Go to your device's app store. Scan the appropriate QR codes to the right or visit the App Store on your Apple device or the Google Play app on your Android device. (You can also search the app store for the "Buckeye Community Bank" app.)



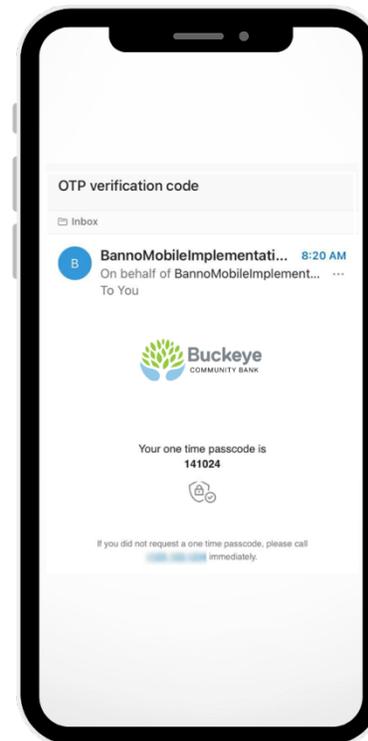
2. Launch the new Buckeye app. Enter your current Buckeye account user ID and password you use for Buckeye Mobile Banking.



3. Confirm your preferred email address to verify your account contact information.

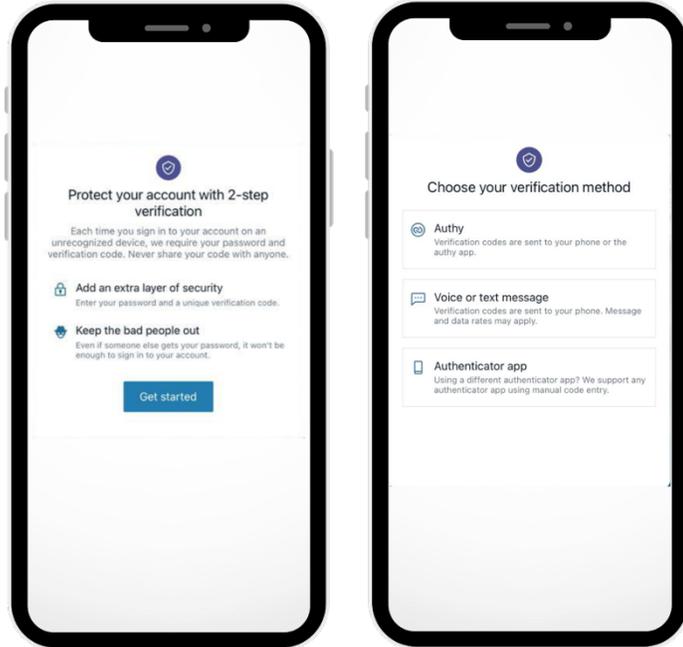


4. Check your email program to find the code and return to the Buckeye mobile app to enter it.

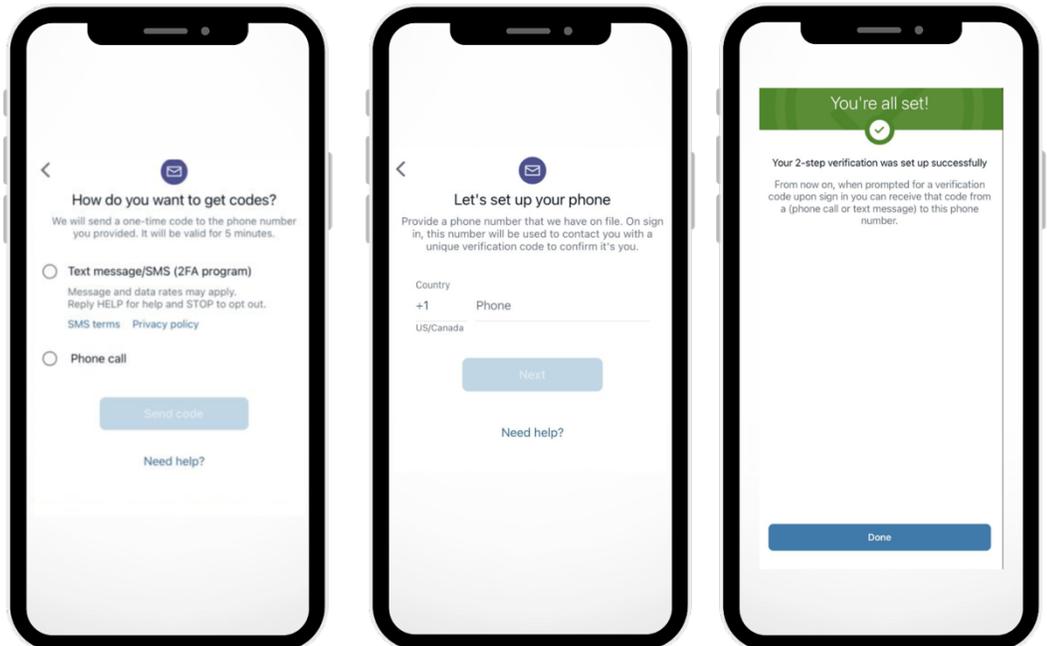


5. Follow the remaining prompts to set up two-factor authentication and continue setting up your Buckeye online account. You can set up authentication using text message, phone call, the Authy app or another authentication app.

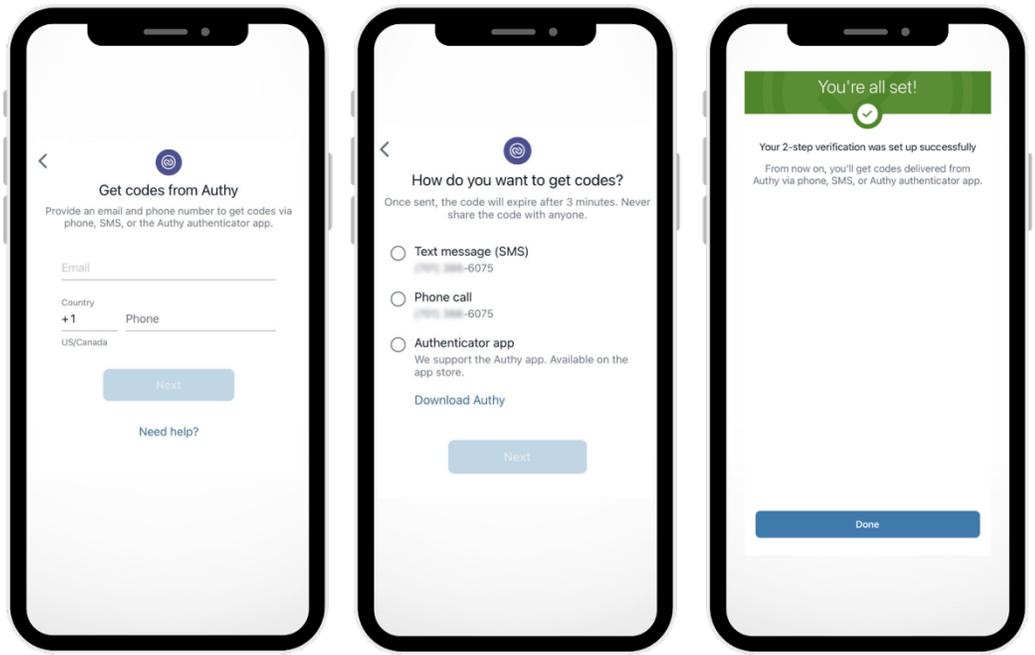
6. Set up two-factor authentication via your choice of a voice or text message, the Authy app or using another authenticator app.



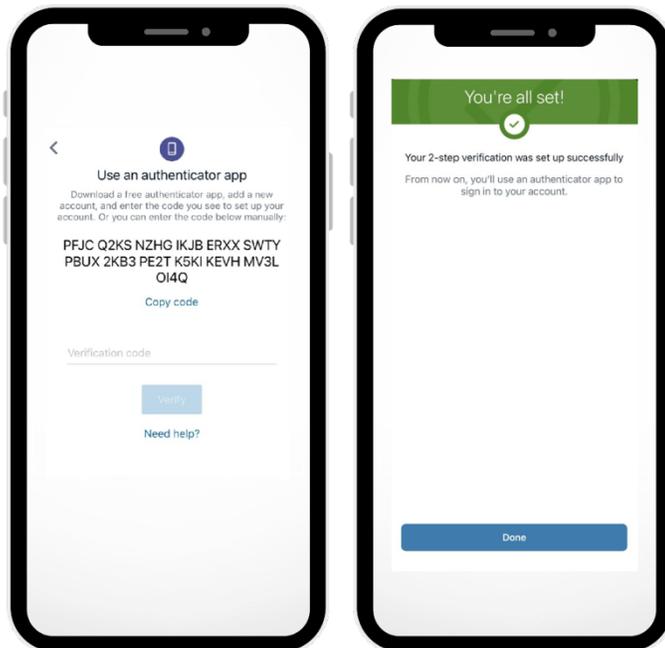
7. If you choose voice or text message, verify the phone number you want to use for your account. *(You do not need to input the same phone number Buckeye has on file for your account. You should use the phone number associated with the device on which you want to receive the authentication code.)*



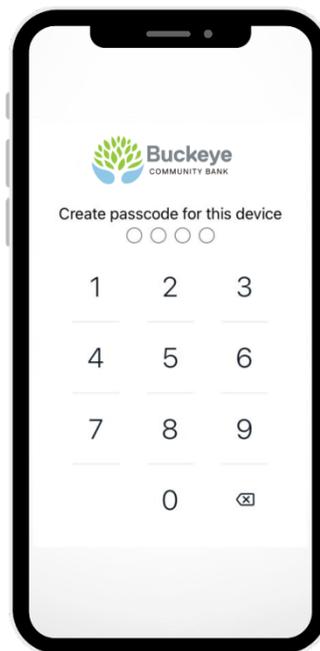
8. If you decide to use the Authy authenticator app, follow the onscreen set-up instructions.



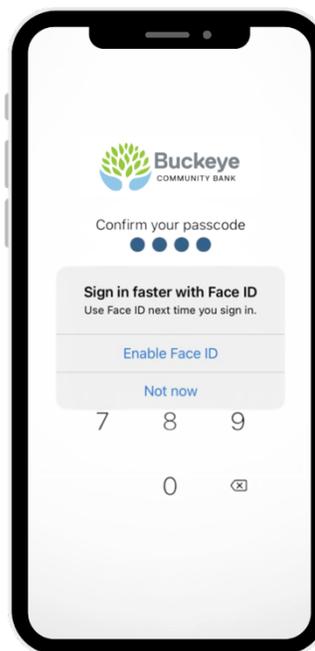
9. Follow the onscreen instructions to set up another authentication app.



10. Set up a passcode on your device to protect access to your Buckeye mobile accounts.



11. Set up a biometric login. If your device supports this option, you will be offered the chance to activate it. If you want to, tap Yes.



12. Setup Complete. Now you're ready to manage your account in the Buckeye app.



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